



# BROWSHOLME

## Visitor Access Statement

### - Introduction -

Browsholme Hall is an historic house and private home of the Parker Family, containing a unique antiquarian collection of the 14 generations who have lived here. We aim to provide an excellent service to all visitors and continually strive to improve. We have registered with (VAQUAS) Visitor Attraction Quality Assurance Service.

### - Pre-Arrival -

- A website [www.browsholme.com](http://www.browsholme.com)
- Leaflets providing opening times and programme of events.
- We are located opposite a rural bus stop and 7 miles from Clitheroe and Whalley Railway stations.

### - Arrival & Car Parking Facilities -

- A car park is situated by the Tithe Barn and 300 metres from the Hall entrance.
- The route from the car park is along gravel surface with some areas of uneven cobblestones.
- There is a drop off and pick up point for disabled nearer the Hall.

### - Tithe Barn -

- Entry is free of charge and there are no barriers or gates to entry.
- Access to the Tithe Barn is suitable for the disabled.
- Floor surfaces are level flagstone throughout.

### - Hall -

- A charge is made for entry to the Hall and Grounds. Tickets are purchased from the Tithe Barn on arrival.
- There are two wide stone steps 100mm high into the Hall for which we provide a ramp enabling access by wheelchair. Thereafter all the ground floor is accessible by wheelchair, including the ground floor visitor toilet.
- Floor surfaces are flagstone, timber or carpet.
- All visitors are conducted around the house by guided tour lasting approximately 1 hour.
- A microphone listening device is available.
- The tour comprises: Main Hall, Library, Regency Drawing Room, Portrait Gallery, Ante Room on the ground floor; Yellow Room and Oak Parlour on the 1st floor approached by two flights of stairs.
- Chairs are available in each room for the elderly or disabled to sit down during a tour.

### - Toilets -

- There are both male and female toilets in the Tithe Barn and a visitor toilet in the Hall, suitable for wheelchair users.
- There is one disabled compliant unisex WC - level entry in the Tithe Barn.
- There is no alarm call system.

### **- Tithe Barn Café and Bar -**

- Seating is generally at antique tables.
- High chairs for children can be provided.
- We aim to cater for all dietary requirements but we are happy for you to contact us prior to your visit to ensure we meet your needs on the day.

### **- Tithe Barn Shop -**

- There is no specific shop but there are souvenirs, guidebooks, leaflets, local produce and items for sale in the main foyer.
- Staff take payment in the café.

### **- Outdoor Facilities at the Hall -**

- 10 acres of grounds are available to visitors including a large flat lawn at the front of the house, a formal garden, yew walk, 3 acre lake and woodland when the Hall & Grounds are open; (see opening times).
- Surfaces are natural and uneven in places, visitors are therefore advised to wear appropriate footwear.

### **- Outdoor Facilities at the Tithe Barn -**

- On fine days there are outside tables and chairs at the rear of the building, as well as an outside bar which can be used for events.
- At the front of the building there is a larger area of flagstone, gravel driveway and lawn free of vehicles.

### **- Conference & Meeting Rooms, Banqueting and Attractions -**

- The Tithe Barn is available to hire. Please contact us on 01254 827160 for further information on the facilities we offer.
- A calendar of events is published on our website.

### **- Visitors with Learning Disabilities -**

- Our easy read information guide can be downloaded from our website and we have printed copies available too.

### **- Blind and Partially-Sighted Visitors -**

- Guide and assistance dogs are welcome, we just ask that you contact us beforehand so we can arrange for a member of staff to accompany you for both your dog's safety and your own.
- Lighting is artificial and low level in most areas.

### **- Deaf and Hard of Hearing Visitors -**

- We can set up induction loops for seated lectures, talks and events.
- RNID approved Microphone Listening Devices are available for guided tours. If you could let us know your requirements in advance, we'll make sure they're ready for your arrival.

### **- Additional Information -**

- Dogs are welcome on a lead. We provide a water bowl at the front entrance.
- We operate a no smoking policy. We provide sand bins at the front entrance.
- Our volunteers have all been trained to use equipment and have attended disability awareness training.
- We ask you not to take photographs or touch the antiquities or artefacts on open display.



### **- Contact Information -**

Telephone: 01254 827160  
Email: [info@browsholme.com](mailto:info@browsholme.com)  
Website: [www.browsholme.com](http://www.browsholme.com)  
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BB7 3DE  
Hours of operation: Various  
(see website or contact above)

If you have any comments, we welcome your feedback to help us continuously improve.

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